

CMI INC.
Service Evaluation Form

***** Hazardous Material Warning! – DO NOT return gas cylinder with instrument! *****

Contact information:

Name _____ Phone: (____) _____
Email: _____ Customer # _____ (contact Customer Service)

Your Billing Address

Agency Name: _____
Address: _____
City: _____ State: _____ Zip: _____
Credit Card/PO #: _____
Name on Card: _____
Expiration Date: _____ CVV _____

Your Shipping Address

Agency Name: _____
Address: _____
City: _____ State: _____ Zip: _____
Contact Person: _____
Contact Phone: _____
Email: _____

Instrument Serial Number: _____

Detailed Description of Problem:

Note: For instruments not under warranty, an evaluation fee of \$90.⁰⁰ (infrared) or \$47.⁵⁰ (fuel cell), plus return shipping cost, will apply to all service items.

End of Life (EOL) – Customers who send in instrument(s) which CMI considers end-of-life (S-D2, SD5, I-200, I-300, I-5000), will be provided options for either upgrade or replacement opportunities, as well as, choices for the disposal of end-of-life instrument(s).

Calibration-Only Service (Only available for the Alcoblow, I-500, and I-800) - \$47.⁵⁰

Any instrument which cannot be calibrated will receive a repair estimate for approval.

I authorize all repairs to be performed.

After repair, add Certificate of Calibration (\$25 for I-500 and I-800; \$43 for I-240 and I-400)

Authorized By:

Name (Please Print) Title

Signature Date

Ship item to:

**CMI, Inc.
Attn: Service Dept.
316 East Ninth Street
Owensboro, KY 42303**

Note: Please ship items in their original shipping container.