



# Service Evaluation Form

**\*\*\* Hazardous Material Warning! – DO NOT return gas cylinder with instrument! \*\*\***

### Contact information:

Name \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_  
Email: \_\_\_\_\_ Customer # \_\_\_\_\_ (contact Customer Service)

### Your Billing Address

Agency Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Credit Card/PO #: \_\_\_\_\_  
Name on Card: \_\_\_\_\_  
Expiration Date: \_\_\_\_\_ CVV \_\_\_\_\_

### Your Shipping Address

Agency Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Contact Person: \_\_\_\_\_  
Contact Phone: \_\_\_\_\_  
Email: \_\_\_\_\_

**3% processing fee charged for payment made with credit card.**

Instrument Serial Number: \_\_\_\_\_

### Detailed Description of Problem:

\_\_\_\_\_  
\_\_\_\_\_

Note: For instruments not under warranty, an evaluation fee of \$90.<sup>00</sup> (infrared) or \$48 (fuel cell), plus return shipping cost, will apply to all service items.

**End of Life (EOL) – Customers who send in instrument(s) which CMI considers end-of-life (S-D2, SD5, I-200, I-300, “motor-based” I-240, “motor-based” I-400, or I-5000), will be provided options for either upgrade or replacement opportunities, as well as choices for the disposal of end-of-life instrument(s).**

- Calibration-Only Service (Alcoblow, I-500, I-800 only) - \$48**  
*Any instrument which cannot be calibrated will receive a repair estimate for approval.*
- I authorize all repairs to be performed.  Please send an estimate for approval
- Certificate of Calibration (\$25 for I-500 and I-800) (\$43 for I-240, I-400, and I-900)

### Authorized By:

\_\_\_\_\_  
Name (Please Print) Title  
\_\_\_\_\_  
Signature Date

Ship item to:

**CMI, Inc.  
Attn: Service Dept.  
316 East Ninth Street  
Owensboro, KY 42303**

Note: Please ship items in their original shipping container