



# Service Evaluation Form

**\*\*\* Hazardous Material Warning! – DO NOT return gas cylinder with instrument! \*\*\***

### Contact information:

Name \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_  
 Email: \_\_\_\_\_ Customer # \_\_\_\_\_ (contact Customer Service) 866-835-0690

### Your Billing Address

Agency Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Credit Card/PO #: \_\_\_\_\_  
 Name on Card: \_\_\_\_\_  
 Expiration Date: \_\_\_\_\_ CVV \_\_\_\_\_

### Your Shipping Address

Agency Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Contact Person: \_\_\_\_\_  
 Contact Phone: \_\_\_\_\_  
 Email: \_\_\_\_\_

**3% processing fee charged for payment made with credit card.**

Instrument Serial Number: \_\_\_\_\_

### Detailed Description of Problem:

\_\_\_\_\_

Note: For instruments not under warranty, an evaluation fee of \$90.<sup>00</sup> (infrared) or \$48 (fuel cell), plus return shipping cost, will apply to all service items.

**End of Life (EOL) – Customers who send in instrument(s) which CMI considers end-of-life (S-D2, SD5, I-200, I-300, “motor-based” I-240, I-400, or I-5000), will be provided options for either upgrade or replacement opportunities, as well as choices for the disposal of end-of-life instrument(s).**

- Calibration-Only Service (Alcoblow, I-500, I-800 only) - \$48**  
*Any instrument which cannot be calibrated will receive a repair estimate for approval.*
- I authorize all repairs to be performed.  Please send an estimate for approval
- Certificate of Calibration (\$25 for I-500 and I-800) (\$43 for I-240, I-400, and I-900)

### Authorized By:

\_\_\_\_\_  
 Name (Please Print) Title  
 \_\_\_\_\_  
 Signature Date

Ship item to:

**CMI, Inc.**  
**Attn: Service Dept.**  
**316 East Ninth Street**  
**Owensboro, KY 42303**

Note: Please ship items in their original shipping container